

Understanding Your Utility Bill

Each month you receive one bill for each house, apartment or business that you own or rent. Your bill includes all charges and fees for electricity, water, sewer, storm drainage, street maintenance, trash, recycling and mosquito control. Other charges for Greenswitch energy, HAND contributions or optional trash-related services appear on the bill, if applicable.

For more information about your utility rates, charges and fees, please visit lovelandwaterandpower.org/UtilityRates.

Front of Bill



City of Loveland

500 E. 3rd St., Suite 100
970-962-2111
utilitybilling@cityofloveland.org

Bill Date: 02/08/2021

Contact Us

Monday-Friday 7 am to 7 pm
Saturday 10 am to 2 pm

After-Hours Emergency

Electric: 970-663-1043
Water: 970-962-3456

Para recibir una copia gratuita en español, llame al 970-962-2111 o envíe un correo electrónico a utilitybilling@cityofloveland.org
To request a copy in Spanish, free of charge, contact 970-962-2111 or email utilitybilling@cityofloveland.org

Customer Name:

JANE DOE

Service Address:

123 MAIN ST

Total Amount Due

Current charges
due by 2/24/2021

\$182.13

ACCOUNT SUMMARY

Account Number	1234567 - 123456
Last bill amount due on 1/27/2021	\$216.07
Payments received as of 02/08/2021	\$-216.07
Balance Forward	\$0.00
Adjustments	\$0.00
Current Charges	\$182.13
Total Amount Due	\$182.13
(Balance Forward + Adjustments + Current Charges)	

This Section Includes:

- The date your bill was printed (charges and payments processed after this date will appear on your next bill).
- Utility contact information.
- The Service Address to which the city provides service. In some cases, your mailing address may be different from your service address.

This Section Includes:

- Your payment due date.
- Your unique account number.
- Total balance due, including any balances or credits that have carried forwarded from the previous bill, adjustments and current amount due based on calculations from the back side.

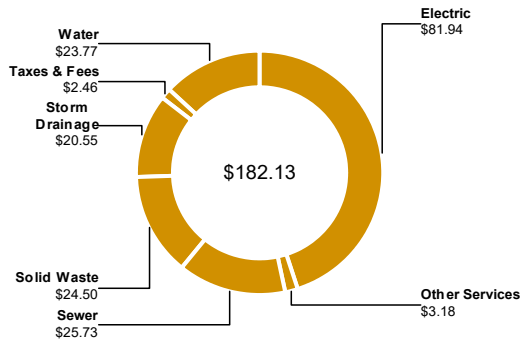
Get insights into your usage, learn about factors that influence your bill amount and check out LWP's free or low-cost efficiency programs and rebates that can help you lower your utility bill.

Visit lovelandwaterandpower.org/HUR to create a custom savings plan and explore cost-saving energy and water efficiency programs.

Back of Bill

BREAKDOWN OF CURRENT CHARGES

Account # 1234567 - 123456



METER READINGS

Electric meter #0000022343	
Current reading taken on 02/03/2021	62,862
Previous reading taken on 01/04/2021	62,126
Usage	736 kWh
Water meter #0045841146	
Current reading taken on 02/03/2021	4,203,000
Previous reading taken on 01/04/2021	4,201,000
Usage	2,000 gal

ELECTRIC	
Monthly Base Rate	\$16.05
Energy Charge - IN	736 kWh x \$ 0.08953
	\$65.89
	\$81.94
WATER	
Monthly Base Rate	\$16.87
Water Charge - IN	2,000 gal x \$ 3.45
	\$6.90
	\$23.77
SEWER	
Monthly Base Rate	\$15.47
Sewer Charge - IN	2,000 gal x \$ 5.13
	\$10.26
	\$25.73
STORM DRAINAGE	
Storm Drainage	\$20.55
	\$20.55
SOLID WASTE	
Solid Waste Programs Fee	\$8.75
Solid Waste Programs Fee	\$2.75
Trash Cart - 65 Gal	\$13.00
	\$24.50
OTHER SERVICES	
Mosquito Control - Flat Rate Charge	\$0.30
City Streets Rehabilitation	\$2.88
	\$3.18
TAXES & FEES	
City Tax	\$2.46
	\$2.46
CURRENT CHARGES	\$182.13
ADJUSTMENTS	\$0.00
BALANCE FORWARD	\$0.00
TOTAL AMOUNT DUE	\$182.13
(Current Charges + Adjustments + Balance Forward)	

This Section Includes:

- A visual breakdown of your utility costs.
- Your electric and water usage calculated as the difference between your current and previous meter readings.

This Section Includes:

- Monthly base charges, which also indicate the rate class for which you are being billed.
- Calculations for your water, wastewater and electric charges.
- Charges for additional utility components, city services and optional services.

How You Are Billed

Base Charge: This flat fee is charged each month for the infrastructure that provides electricity, water or wastewater services to your home. This fee also includes bill administration, customer service and meter reading.

Service Address Location: Your rates, charges and fees are determined by whether your service address is located inside (IN) or outside (OUT) Loveland city limits.

Consumption Charge (Electric): This charge covers the amount of energy used in kilowatt-hours (kWh), including the cost of wholesale electricity and distribution system maintenance.

Use Fee (Water): This fee covers the amount of water consumed in 1,000-gallon increments. This fee also covers the cost of source water, treatment and distribution maintenance.

Volume Charge (Sewer): This fee covers the cost of wastewater collection and processing as determined by your winter quarter average. The winter quarter average is calculated by the actual amount of water you used in December, January and February, which is typically the lowest consumption in a year. Between March and November, the winter quarter average is applied unless actual water consumption is lower than the winter quarter average. If actual water used is less, you will be billed for the lower amount.

Solid Waste Programs Fee: This monthly fee provides funding for waste diversion efforts, including curbside recycling, yard waste processing and Recycling Center operations. The fee is mandatory for all single-family residents in Loveland.

